

SUPPORT WORKER RESIDENTIAL RECOVERY PROGRAM

PROGRAM PROFILE

RFACT long to medium term supported accommodation program has 4 group houses comprising 18 places across the ACT. Staff are available on site 24 hours a day. Our homes offer residents a comfortable and homely opportunity to live alongside people, begin to make friends, regain and build on strengths and connect with the community. All homes are close to local amenities and public transport. Residents will be supported by experienced and qualified staff to support and develop the skills and capabilities to live independently. Support provided will be based on the use of the recovery star assessment and a plan will be developed prioritising resident needs and wishes.

We focus on individual resident aspirations and assist them to live the life they wish to live. We take a recovery focused approach in supporting residents to:

- be active and central to decisions about their support and have as much control over this support as possible;
- take part in activities they determine and value;
- live in accommodation that promotes their dignity, independence and recovery; and
- achieve new levels of self-confidence and independence.

Richmond Fellowship ACT also operates:

- NDIS Support programs offering strength based recovery support to people with a mental illness.
- NDIS Support Coordination
- Personal Helpers and Mentors (PHaMs) programs in Queanbeyan and Goulburn.

REQUIREMENTS FOR APPOINTMENT

The successful applicant will hold:

- a current Working with Vulnerable People registration (ACT)
- a current (within 12 month period) National Police Check
- a completed first aid certificate
- a current Drivers Licence, and
- must sign a confidentiality agreement, and
- will have a three months probationary period.

APPLICATION INSTRUCTIONS

Interested applicants should submit:

- A detailed response addressing the selection criteria.
- A detailed CV and resume.

The CV should include information about:

- contact details
- education/qualifications
- an employment history summary including the employer, start and finish dates, your responsibilities and achievements in the position

SUPPORT WORKER RESIDENTIAL RECOVERY PROGRAM

- a summary of your skills
- professional memberships if applicable
- interests,
- any other relevant information that will support your application not covered elsewhere.
- Contact details of at least two referees.

Applications are submitted either by email to katrina@rfact.org.au or in hard copy to Richmond Fellowship, PO Box 1304, Fyshwick ACT 2609

For any enquiries relating to this position please contact Katrina McLean on (02) 6248 6118

SUPPORT WORKER

The Support Worker is responsible to the relevant House Coordinator, and will work as part of a team to ensure that services are delivered in accordance with Richmond Fellowship ACT vision and principles, within the recovery philosophy, and the National Standards for Mental Health Services (NSMHS). Recovery workers aim to promote individual independence, promote choice and control and to enhance resident wellbeing.

In collaboration with House Coordinator, the Support Worker will participate in 24/7 rostered shifts supporting residents. They will assist residents in activities of daily living, appointment attendances, shopping and social / recreational activities etc.

DUTY STATEMENT

- Provide practical assistance to people while they are developing or recovering their independent living skills promoting optimal client choice and control.
- Work alongside people in all phases of their recovery journey.
- Work with people to access services and activities in the community.
- Work as part of a team to ensure continuity and consistency of support to residents.
- Adhere to administrative procedures including data collection and maintenance of resident records.
- Attend internal and external meetings and staff training.
- Undertake tasks as directed by senior staff

SELECTION CRITERIA

Essential

1. Demonstrated understanding of mental illness and its impact on the lives of clients and their families.

**SUPPORT WORKER
RESIDENTIAL RECOVERY PROGRAM**

2. Sound understanding of recovery principles in mental health and a commitment to client choice and control.
3. Ability to assess a situation and determine appropriate responses.
4. Well developed written skills.
5. Sound computer skills including use of the Internet and Microsoft Office.

Desirable

6. Previous work experience in mental health, drug and alcohol, youth work or other related human services.
7. Understanding of and capacity to interpret and apply relevant standards and legislation (including NSMHS, recovery principles, psychosocial Recovery principles, Richmond Fellowship mission statement).
8. Understanding of Work Health Safety, Equal Opportunity and Industrial Democracy principles

People with an experience of, and recovery from, mental ill-health are encouraged to apply.